

**Plymouth Community Attitudes Survey**  
**Appendix – Written Comments**  
 October 2004

**Question 1c:**

**What "other" features make Plymouth an attractive place to live and work?**

<b>Summary of Written Comments</b>	<b>Count</b>
<i>Proximity to lakes, mountains and/or ski areas</i>	12
<i>Safety, low crime rate</i>	3
<i>"Pride" of having one of the highest tax rates in the whole state of NH!!! NOT!</i>	1
<i>Born, raised, probably buried here.</i>	1
<i>Cycling community</i>	1
<i>Downtown shopping rec. Uses (i.e., Common)</i>	1
<i>Extra curricular activities in the area for kids &amp; families</i>	1
<i>High quality public schools</i>	1
<i>Horse trails in Plymouth</i>	1
<i>Pease Public Library &amp; its programs!</i>	1
<i>Well respected public safety, educational, &amp; other government services</i>	1
<i>Quiet small summer population</i>	1
<i>Town spring is great!</i>	1
<i>Lower taxes, swimming pool</i>	1

**Question 2c:**

**What "other" problems are associated with living &/or working in Plymouth?**

<b>Category</b>	<b>Summary of Written Comments</b>	<b>Count</b>
Downtown	Downtown merchants unfriendly atmosphere	1
Health	Availability of services for adults with mental illness Lack of nursing home facilities	2
Housing	Lack of attractive subdivisions for moderate income homeowners, PSU should have more dorm housing	2
Infrastructure	Odor from sewage plant, Anti-conservation water & sewer policies, Curbside recycling, Sewage smell on Rite Aid end of town	5
Jobs	Employment opportunities/wages, Limited professional jobs, Lack of opportunities and low pay, Living wage jobs, Low wages	5
Nature	Continued reduction in "natural" environment	1

**Question 2c (continued):**

<b>Category</b>	<b>Summary of Written Comments</b>	<b>Count</b>
Property	Buying up private property for university, Church expansion	2
PSU	PSU's ability to control much of the town government planning/decisions, Shift of costs to town for college purposes (all sources)	1
Recreation	Indoor recreational facilities, Lack of recreation center (workout/pool, etc.) No public swimming area	3
Restaurants	Coffee shop type restaurants, e.g. Cracker Barrel, Dennys, Perkins. We have fast food and a couple "upscale"- nothing in between. Lack of decent restaurants	2
Retail	Distance from major centers/stores & variety. More clothing stores/retail would be beneficial. Not enough retail. Have to travel to other towns. Walmart	6
Roads	Excessive speed on roads. More town road paved. Plowing of side roads. Poor quality of roads - potholes. Road repairs needed. Sidewalk snow removal into private lawns. Sidewalks don't extend far enough up Highland. Smith Bridge Rd/Rte 25 intersection. Speeding traffic on our local roads. Too few E-W traffic flow routes.	11
Safety	Crime (theft - vandalism -drugs - alcohol). Growth of police & fire dept. Inadequate fire protection on rural roads without town water!! Lack of services and trained personnel. Our fire chief.	6
Social	Lack of response by campus police to keep off campus students within reasonable control, public school system, "Old Boy Network," Dog running loose all over the neighborhoods, Drunk students, Lack of control of college students by college & sororities/fraternities off campus, Motorcycle week, Worries about college student uprisings	8
Tax	College cost sharing, Disproportionate sharing of costs by PSU, Failure to increase the tax base, High taxes - college free, Loss of taxable property, Tax rate too high, Taxes in Plymouth are among the highest in NH. People will move out.	10
Transportation	Lack of public transportation, Lack of school bus service/retail service choices, Parking in general, Public transportation & removal of property from tax role	1
Zoning	Town regs. & adverse rulings on new business coming to town such as the hoops WalMart had to go through, TMH zoning, Zoning regulations need to be better enforced	1

**Question 2d:**

**Specific written comments about the items in Question 2c.**

**2d1. Noise (32 written comments):**

• In inner town around weekends
• Motorcycles must comply with current regs.
• Motorcycles more than students
• Motorcycles (not much town can do), car stereos (Arrest the little bastards!), Small airplanes
• Lack of consistent enforcement
• Noise - still beyond acceptable standards
• Irregular enforcement & much higher tolerance for noise in some neighborhoods (by police) I don't want huge fines-just reminders from police.
• Noise from Cliffords Auto Repair & Airport
• Fireworks set off at all hours of night.
• College student generated
• College makes extremely poor neighbor, town ordinances are scoffed at
• Campus students
• After hour music, cars racing around w/ loud mufflers
• 4 wheeled vehicles are ticketed for noise why not motorcycles
• It doesn't necessarily affect me. It's usually pretty quiet out here, but I wouldn't want to live in town.
• Relating to increased traffic, motorcycles especially (why do we allow them to be so loud???)
• Vehicle noise (trucks, motorcycle, auto radius) often excessive
• Traffic & noise on Fairgrounds Rd. Specifically construction vehicles & motorcycles
• Too many students!!
• This is still a problem, but students have gotten better.
• There continues to be a lack of effective policies/laws to deal with student housing with regards to the amount of noise, parking on lawns, & trash in front of their dwellings - families are being driven out of the downtown neighborhoods.
• No where near being a problem
• Seldom heard & predictable; nice to be near young people!
• Vehicular noise, including car stereos & weekly "tune-up" sessions
• Related to off campus housing
• Regulate the use of lawn care equipment (e.g., lawnmowers, leaf blowers, weed whackers, etc.)
• Police response to noise more thorough
• Not my personal experience, opinion based on media reports
• Noisy logging trucks on 3A between 2-5am in the morning
• Noise is mostly from traffic, esp. speeders & trucks.
• Spring fling released hundreds of students following a concert in Holderness into our neighborhoods after midnight!! Who approved of this nonsense??

## 2d2. Land Use Regulations/Enforcement (36 written comments):

• Inconsistent application of (existing?) regulations
• No need for fulltime zoning enforcement person
• Need more regulations - My "neighbors" dump their dinner bones in backyard.
• Need for a business zone & be more conducive to attract business.
• Most land tied up by PSU or current use (not taxable)
• Land use permits too high in price.
• Lack of enforcement devalued residential properties
• Kent/Houle nitpick most applicants - dictate "type of trees" "color of paint" etc. Not their place. Kent is a big NIMBY. SNOB.
• Over regulation is as bad as no regulation
• I oppose access for industrial park between TMH & Fairgrounds Rd. There's too much traffic on this road...
• Hope zoning/open spaces a primary concern
• Full time enforcement officer needed, i.e. hired to be so - or clearly designated as part of job
• Enforcement
• Enforce zoning regulations
• Better zoning needed
• Better enforcement of existing zoning and regulations
• Lack of aggressive economic development results
• Students are violating # of occupants regulations.
• Use the income approach for property taxes
• Traffic congestion & drivers without respect or knowledge of laws
• Town tells me what to do w/ my property - stop regulating us to death!
• Town needs to have better control of new construction.
• There is not sufficient regulation for a growing area.
• There is a lack of enforcement with over development & building in wetlands.
• The planning board regularly oversteps its bounds.
• Off campus housing often violates non-related capacity for apartments.
• The agricultural gone needs to be regulated in such a way that the home sites which are a menace to the health & property values of adjacent home owners are condemned or forced to comply to some type of clean up.
• Ordinances re: off campus housing must be enforced-campus living migrating into our neighborhoods is affecting our way of life & property values!
• Stronger and enforced zoning in residential neighborhoods.
• Seems to be too strict.
• Residential housing being converted to student housing.
• PSU should be encouraged to expand, but the town needs to rezone for future growth of off-campus student housing.
• Please enforce land use regulations & the number of vehicles single-family residential housing may park on a lot.
• Over development of green areas
• Zoning is poor
• The high cost of living in Plymouth restricts older residents for the most part, to subsidized housing.

### 2d3. Housing (28 written comments):

<ul style="list-style-type: none"><li>• Need more affordable housing</li></ul>
<ul style="list-style-type: none"><li>• Affordable housing for citizens to rent has always been very limited.</li></ul>
<ul style="list-style-type: none"><li>• Affordable, safe, clean housing for families</li></ul>
<ul style="list-style-type: none"><li>• Becoming more serious w/ rise in real estate prices</li></ul>
<ul style="list-style-type: none"><li>• Cost to improve house or land is costly &amp; a lot of excess paperwork.</li></ul>
<ul style="list-style-type: none"><li>• First time home buying is too difficult.</li></ul>
<ul style="list-style-type: none"><li>• For families that cannot buy &amp; mod-income with children</li></ul>
<ul style="list-style-type: none"><li>• Housing is high because of tax rate.</li></ul>
<ul style="list-style-type: none"><li>• Lack of affordable housing due to excessive taxes</li></ul>
<ul style="list-style-type: none"><li>• Lack of low &amp; middle income housing</li></ul>
<ul style="list-style-type: none"><li>• Lack of single family moderate income housing</li></ul>
<ul style="list-style-type: none"><li>• Limited availability of moderate housing to rent or purchase</li></ul>
<ul style="list-style-type: none"><li>• Medium priced housing, especially for elderly.</li></ul>
<ul style="list-style-type: none"><li>• Need moderate &amp; low income housing for people that make \$10 over the limit for HUD</li></ul>
<ul style="list-style-type: none"><li>• Well-planned mixed use, affordable housing is needed both for younger families &amp; retired active adults who don't play golf</li></ul>
<ul style="list-style-type: none"><li>• Need small attractive subdivisions for families already living in Plymouth who would like to relocate to more attractive neighborhoods.</li></ul>
<ul style="list-style-type: none"><li>• Not enough reasonably priced family homes. It seems everything is broken up into apartments &amp; rented to college students</li></ul>
<ul style="list-style-type: none"><li>• Not enough rental properties for non-university people</li></ul>
<ul style="list-style-type: none"><li>• Perhaps the lack of (affordable) housing will improve when PSU builds their new dorms.</li></ul>
<ul style="list-style-type: none"><li>• Related to off campus housing</li></ul>
<ul style="list-style-type: none"><li>• Single family housing of students &amp; associated parking</li></ul>
<ul style="list-style-type: none"><li>• Students buying single family houses</li></ul>
<ul style="list-style-type: none"><li>• There are limited house rentals for families</li></ul>
<ul style="list-style-type: none"><li>• There is none (affordable)</li></ul>
<ul style="list-style-type: none"><li>• There needs to be more low income housing 2 &amp; 3 bedroom apt. &amp; affordable homes with lower taxes to attract homeowners.</li></ul>
<ul style="list-style-type: none"><li>• Traffic on TMH</li></ul>
<ul style="list-style-type: none"><li>• Very difficult</li></ul>
<ul style="list-style-type: none"><li>• More low income; Sr. citizens; nursing home</li></ul>

## 2d4. Traffic (35 written comments):

<ul style="list-style-type: none"> <li>• Downtown parking very hazardous because having to back into moving traffic. Many drivers are very considerate &amp; wait but even so it is very troubling &amp; I worry I am going to not see a pedestrian or car.</li> </ul>
<ul style="list-style-type: none"> <li>• It is hard to get through town at 4 pm when college students gag it up...especially when they cross Highland St.</li> </ul>
<ul style="list-style-type: none"> <li>• Increase in traffic on Reservoir Rd. from Bristol</li> </ul>
<ul style="list-style-type: none"> <li>• I try to avoid downtown Aug-May, College students take over town.</li> </ul>
<ul style="list-style-type: none"> <li>• How it is patterned.</li> </ul>
<ul style="list-style-type: none"> <li>• High parking meter fines</li> </ul>
<ul style="list-style-type: none"> <li>• Not enough parking downtown</li> </ul>
<ul style="list-style-type: none"> <li>• Downtown traffic jams where Highland comes down the hill and meets Main, people who are parked on Main St. can't get out of spaces because of traffic jams.</li> </ul>
<ul style="list-style-type: none"> <li>• Pedestrian &amp; automotive traffic, lack of parking, makes going into downtown unpleasant.</li> </ul>
<ul style="list-style-type: none"> <li>• Downtown is a bottleneck of traffic. We need routes to circle around this tie up.</li> </ul>
<ul style="list-style-type: none"> <li>• Difficult to get through downtown.</li> </ul>
<ul style="list-style-type: none"> <li>• Difficult to cross Tenney Mt Highway</li> </ul>
<ul style="list-style-type: none"> <li>• Corner of Langdon &amp; Highland is dangerous during school year.</li> </ul>
<ul style="list-style-type: none"> <li>• Consider more traffic lights on TMH</li> </ul>
<ul style="list-style-type: none"> <li>• Center circle almost wrecked by state - leave it alone</li> </ul>
<ul style="list-style-type: none"> <li>• Adjust speed limits on Fairgrounds &amp; Quincy Road; adjust speed limit &amp; signage at Smith Bridge</li> </ul>
<ul style="list-style-type: none"> <li>• Expect real pedestrian - street crossing problems at roundabout - Need overpass or tunnel!</li> </ul>
<ul style="list-style-type: none"> <li>• Town needs to decrease speeding &amp; enforce the speed limit on Fairgrounds Rd.</li> </ul>
<ul style="list-style-type: none"> <li>• When campus/students are in class - they are rude &amp; ignore stop signs.</li> </ul>
<ul style="list-style-type: none"> <li>• Traffic only a problem when PSU is in session.</li> </ul>
<ul style="list-style-type: none"> <li>• Traffic on TMH &amp; Downtown needs controls.</li> </ul>
<ul style="list-style-type: none"> <li>• Traffic is congested when college is in session. No parking at Draper Bldg to close for traffic moving in both directions.</li> </ul>
<ul style="list-style-type: none"> <li>• Traffic has become very heavy; more growth will mean more traffic; more growth will not reduce property taxes.</li> </ul>
<ul style="list-style-type: none"> <li>• Traffic flow along TMH is greatly reduced due to traffic lights. I have chosen other alternatives when convenient (back roads)</li> </ul>
<ul style="list-style-type: none"> <li>• Lack of sidewalks &amp; safe walking trails</li> </ul>
<ul style="list-style-type: none"> <li>• Traffic &amp; parking limits</li> </ul>
<ul style="list-style-type: none"> <li>• When college is in, traffic is awful</li> </ul>
<ul style="list-style-type: none"> <li>• TMH since WalMart; Langdon &amp; Highland intersection around Green on Friday afternoons</li> </ul>
<ul style="list-style-type: none"> <li>• The Common Area - noons &amp; Friday pms</li> </ul>
<ul style="list-style-type: none"> <li>• Tenney Mountain Highway is becoming heavily trafficked.</li> </ul>
<ul style="list-style-type: none"> <li>• Tend to avoid area due to congestion</li> </ul>
<ul style="list-style-type: none"> <li>• Seasonal problems - backing out downtown can be dangerous</li> </ul>
<ul style="list-style-type: none"> <li>• Route 25 needs light at Smith Bridge Road</li> </ul>
<ul style="list-style-type: none"> <li>• Poor traffic control - college kids &amp; tourists going wrong way around circle</li> </ul>
<ul style="list-style-type: none"> <li>• Traffic around the Common</li> </ul>

## 2d5. Residential parking/parking restrictions (13 written comments):

• University should build parking garage before they are allowed to build any more buildings in town.
• To restrict parking makes the problem worse
• The string of "reserved" signs on River Road - what an embarrassment.
• The parking on Pleasant is awful. Limit cars allowed to be parked.
• Sometimes hard to find parking
• Parking fines & time limits driving customers out.
• Parking access is getting worse given the now "leased parking"
• Not enough parking for downtown shoppers. Parking taken up by college students.
• It's hard driving down by the movie theater with both side parking. And it is very hard to pull out of the bank b/c you can't see. Many times I thought I would be in an accident.
• Extreme near campus (PSU)
• Excessive
• Downtown parking is terrible-permits for Green Street is not the answer. Put up parking garage or take back the parking that is now lawn at Silver Hall areas.
• Downtown parking is ridiculous - year round!

## 2d6. Trash containment and removal (18 written comments):

• Related to off campus housing unsightly dumpsters
• Dump should be closed 1 day a weekend. Trash litters road to dump and is not even monitored
• Dumpsters continue to be allowed to overflow. Trashcans downtown are disgusting.
• Homeowners in the agricultural zone should not be allowed to dump garbage on their front lawns and then tell authorities it is compost!
• I believe the town should institute residential trash pickup for all residents.
• Lack of competition
• Need to get recycling program
• Not everyone has a suitable method to get it to the dump w/out hiring an expensive outside company to do it.
• Provide dumpsters - keep area clean - no fraternities in town
• With such high taxes we should have trash pickup.
• The number of overflowing dumpsters, & various containment methods used around town are unsightly. Perhaps the town should consider municipal refuse removal.
• Trash not picked up often enough!
• Trash pick up
• Trash pick up - no dump trips
• Trash pickup would be nice
• WalMart parking lot is a mess with trash.
• Why can't we have a better recycling program?
• Proliferation of unsightly dumpsters in residential areas

## 2d7. Light pollution (15 written comments):

• Placement of streetlights shouldn't be directly into any particular house.
• All outside lights should have "down skirts" to prevent light pollution.
• Car dealer lights & signage
• Diminishes night sky viewing
• Does not bother me at my location but I'm glad you paying attention to this.
• Glow from Hannaford, WalMart & downtown interfere with enjoyment of night sky
• Lighting should be decreased & there should be an investment in "sky friendly" lighting.
• Would like to see Plymouth develop an outdoor lighting ordinance, for businesses & private residences.
• Seemingly improbably to control in human setting
• Tenney Mt Hwy yellow glow at night, Airport lights yellow glare
• Too many street lights & other lights, no stars
• Town looks like a "House of Ill Repute"
• WalMart's fluorescent letter sign cannot be seen from Rte 25 - so why waste it on the sky & neighbors?
• We have too much sky glow - not just WalMart
• Keep light pollution minimum & paving

## 2d8. Off Campus Student Housing (73 written comments):

• Looks like a slum area in parts
• I support university expansion to create more on-campus housing.
• Impacts our quality of life, but I believe we have seen the worst of it.
• In past 10 yrs, student housing has greatly improved as problem houses are taken over by responsible management.
• Is a real problem - from the noise students create to conditions of the homes they destroy in a matter of months, to garbage they leave outside in May.
• It is a travesty that residential housing has been permitted to be converted to college housing. Residential neighborhoods are negatively affected and/or eliminated.
• Lack of ability of college to police students off campus. Poor policing of facilities. Lack of college responsibility.
• Litter in off campus housing is an eyesore.
• Housing drives the need for services so we ought to slow housing starts.
• Make more attractive to rent to families
• Make the student live on campus for first three years.
• More enforcement
• More students should be kept on campus! PSU needs to step up & build more dorms & change the rules for staying on campus!!
• Need to pay taxes like everyone
• No control of student housing vs. zoning restrictions
• Lack of landlord supervision
• College needs additional dorm space. Tendency to sloppy unkempt student apts. – noise, etc.

## 2d8. Off Campus Student Housing (continued):

<ul style="list-style-type: none"> <li>• #1 problem for our community. Greater than all other problems combined. We all know that this is the college's fault, but lets get beyond that &amp; work together. College needs to build more on-campus housing &amp; town needs to help make it happen.</li> </ul>
<ul style="list-style-type: none"> <li>• Absentee landlords</li> </ul>
<ul style="list-style-type: none"> <li>• Affects only people in these areas.</li> </ul>
<ul style="list-style-type: none"> <li>• Appearance including trash, building condition and number of vehicles continues to be a problem &amp; also adds to the traffic problem.</li> </ul>
<ul style="list-style-type: none"> <li>• As off campus housing spreads, we see our neighborhoods being "gobbled up" &amp; residents being pushed to more rural edges of Plymouth - While these are beautiful places to live, I think we need to sustain "in-town living" (see comments below)</li> </ul>
<ul style="list-style-type: none"> <li>• At times, activities uncontrolled.</li> </ul>
<ul style="list-style-type: none"> <li>• I strongly believe property used for off campus housing should bear a higher property tax rate.</li> </ul>
<ul style="list-style-type: none"> <li>• College dormitories should be filled to 100% capacity before students are allowed to live in town.</li> </ul>
<ul style="list-style-type: none"> <li>• I felt I had to move from a home within "town" because of student rental properties around me - and it was difficult to sell because of them.</li> </ul>
<ul style="list-style-type: none"> <li>• College students out late drunk.</li> </ul>
<ul style="list-style-type: none"> <li>• Encroaching on residential areas (w/ kids)</li> </ul>
<ul style="list-style-type: none"> <li>• Everyone dreads the prospect of students moving into a house in their neighborhood. This could lead to conflict.</li> </ul>
<ul style="list-style-type: none"> <li>• Extension of student housing into neighborhoods. Families buying homes &amp; renting to multiple students.</li> </ul>
<ul style="list-style-type: none"> <li>• Half of the town looks like a slum due to student housing. Trash everywhere, unpainted badly maintained buildings. Pleasant St is particularly bad.</li> </ul>
<ul style="list-style-type: none"> <li>• Not exactly "students living off campus" It is the insufficient mentoring of said persons' behavior. The College doesn't seem to sufficiently monitor &amp; until recently assess enough permits discipline</li> </ul>
<ul style="list-style-type: none"> <li>• Homes in single-family zone permitted to be used as student housing.</li> </ul>
<ul style="list-style-type: none"> <li>• College dead weight to taxpayers</li> </ul>
<ul style="list-style-type: none"> <li>• Students are branching out &amp; trashing nice neighborhoods.</li> </ul>
<ul style="list-style-type: none"> <li>• No need to elaborate!</li> </ul>
<ul style="list-style-type: none"> <li>• Some off campus housing is a disgrace!</li> </ul>
<ul style="list-style-type: none"> <li>• Student housing has swallowed up whole neighborhoods.</li> </ul>
<ul style="list-style-type: none"> <li>• Student housing is destroying our community</li> </ul>
<ul style="list-style-type: none"> <li>• Student housing is removing many residences from use by tax paying residents &amp; student housing is not being taxed enough to offset the additional cost in town services required.</li> </ul>
<ul style="list-style-type: none"> <li>• Student housing should not be mixed in w/ residents. Keep students in one place.</li> </ul>
<ul style="list-style-type: none"> <li>• Situation is improving</li> </ul>
<ul style="list-style-type: none"> <li>• Student rental in residential neighborhoods create an unwelcome, fun-down appearance to the overall area &amp; discourage people from wanting to buy house nearby - lowers home values &amp; pride in home ownership.</li> </ul>
<ul style="list-style-type: none"> <li>• Similar to item 2 - enforce strict multi-family areas</li> </ul>
<ul style="list-style-type: none"> <li>• Students living off campus is a major problem</li> </ul>

**2d8. Off Campus Student Housing (continued):**

<ul style="list-style-type: none"> <li>• The university &amp;/or landlords need to be held accountable for expenses incurred by students which place an undue burden on town finances.</li> </ul>
<ul style="list-style-type: none"> <li>• There larger off campus housing properties should be taxed according to income approach - a fairer tax to support the extra strain on services.</li> </ul>
<ul style="list-style-type: none"> <li>• Too many college rentals!</li> </ul>
<ul style="list-style-type: none"> <li>• Too many houses are under total control of immature persons.</li> </ul>
<ul style="list-style-type: none"> <li>• Trash &amp; rude kids</li> </ul>
<ul style="list-style-type: none"> <li>• Unrestrained moral degradation of youth &amp; civic leaders.</li> </ul>
<ul style="list-style-type: none"> <li>• Student noise &amp; irresponsibility &amp; the few criminal acts make poor relations in the area.</li> </ul>
<ul style="list-style-type: none"> <li>• Poor environment - difficult for others</li> </ul>
<ul style="list-style-type: none"> <li>• Would like to find a neighborhood free of college students &amp; partying</li> </ul>
<ul style="list-style-type: none"> <li>• Not my personal experience, opinion based on media reports</li> </ul>
<ul style="list-style-type: none"> <li>• Off campus housing consumes too much of the downtown area.</li> </ul>
<ul style="list-style-type: none"> <li>• Off campus housing is extending too far into neighborhoods &amp; creating noise &amp; congestion problems.</li> </ul>
<ul style="list-style-type: none"> <li>• Off campus living should be abolished. They do not respect our town.</li> </ul>
<ul style="list-style-type: none"> <li>• Out of control students in residential homes/areas</li> </ul>
<ul style="list-style-type: none"> <li>• Some neighborhoods have been ruined by the boards allowing so many students to live there</li> </ul>
<ul style="list-style-type: none"> <li>• Plymouth has turned into a party town.</li> </ul>
<ul style="list-style-type: none"> <li>• Noise, parking, parties &amp; garbage all over the streets</li> </ul>
<ul style="list-style-type: none"> <li>• Property taxes are too high. The college should pay their share. They own now almost all the houses in towns.</li> </ul>
<ul style="list-style-type: none"> <li>• PSU should be forced into a no-growth policy.</li> </ul>
<ul style="list-style-type: none"> <li>• PSU sprawl (student housing) must be contained. Student housing makes the Town look trashy/rundown.</li> </ul>
<ul style="list-style-type: none"> <li>• Regulate student housing before it gets out of hand (take note of what's happening in Durham)</li> </ul>
<ul style="list-style-type: none"> <li>• Related to off campus housing</li> </ul>
<ul style="list-style-type: none"> <li>• Should be regulated in terms of upkeep &amp; where it can go.</li> </ul>
<ul style="list-style-type: none"> <li>• Should the college enroll more students than it can house? The town suffers from this practice &amp; neighborhoods deteriorate rapidly.</li> </ul>
<ul style="list-style-type: none"> <li>• Pleasant Street coming towards Broadway is looking "slum like" Zoning &amp; parking limits should be put in place.</li> </ul>

**2d9. Other Comments (40 written comments):**

<ul style="list-style-type: none"> <li>• Fraternities &amp; sororities encourage drinking &amp; bad behavior/vandalism/noise</li> </ul>
<ul style="list-style-type: none"> <li>• No business for people to work &amp; make salary.</li> </ul>
<ul style="list-style-type: none"> <li>• Need more variety of restaurants instead of pizza, Chinese &amp; fast food.</li> </ul>
<ul style="list-style-type: none"> <li>• Need more variety - A Lowe's home improvement store would be nice.</li> </ul>
<ul style="list-style-type: none"> <li>• Loss of property taxes</li> </ul>
<ul style="list-style-type: none"> <li>• Limited opportunities for employment. Many of the jobs that are available do not pay well.</li> </ul>
<ul style="list-style-type: none"> <li>• Lack of college willingness to work with town College president should be in town &amp; driven around on "big" weekends.</li> </ul>

## 2d9. Other Comments (continued):

<ul style="list-style-type: none"> <li>It is a very busy traffic area &amp; a lot of kids &amp; adults walk up &amp; down &amp; the sidewalk's end just past Deep Water Inn.</li> </ul>
<ul style="list-style-type: none"> <li>Greater police presence &amp; speed traps</li> </ul>
<ul style="list-style-type: none"> <li>Property tax rate ridiculous for lack of services received.</li> </ul>
<ul style="list-style-type: none"> <li>Fire chief "wants" big city \$\$ stuff - does not have ___ for only 3,000 tax paying residents.</li> </ul>
<ul style="list-style-type: none"> <li>Especially in am, coming in from south is awful.</li> </ul>
<ul style="list-style-type: none"> <li>Encourage new living rate jobs &amp; business, not clerks positions</li> </ul>
<ul style="list-style-type: none"> <li>Downtown can really smell</li> </ul>
<ul style="list-style-type: none"> <li>Don't let PSU take away High Street or make it a one-way street.</li> </ul>
<ul style="list-style-type: none"> <li>Causes huge burden on property owners.</li> </ul>
<ul style="list-style-type: none"> <li>Always a problem in this area for people who don't drive. All property within the town should be taxable including social service agency, churches &amp; university</li> </ul>
<ul style="list-style-type: none"> <li>A community the size of Plymouth should have a community or regional "recreation center"</li> </ul>
<ul style="list-style-type: none"> <li>I use 3,000 gallons @ 1/4 and resent being billed for 10,000. I'm billed for 40,000 gallons per annum &amp; use 12,000.</li> </ul>
<ul style="list-style-type: none"> <li>The general town wide feelings of apathy or frustration that PSU is running the town has gone on for years. I expect it will continue.</li> </ul>
<ul style="list-style-type: none"> <li>We need additional shopping facilities (Target, TJ Max, Market Basket)</li> </ul>
<ul style="list-style-type: none"> <li>We have to get the tax rate under control!</li> </ul>
<ul style="list-style-type: none"> <li>We have noise from students from 6pm-5am in our neighborhood...from Sept-May. Then the construction noise from the college facilities Mon-Sat 6am-late afternoon.</li> </ul>
<ul style="list-style-type: none"> <li>WalMart needs competition. It is poorly managed and it's unclean.</li> </ul>
<ul style="list-style-type: none"> <li>We do most shopping in Tilton because Plymouth can't offer similar goods at similar prices.</li> </ul>
<ul style="list-style-type: none"> <li>University not paying their share is still at the top of the list.</li> </ul>
<ul style="list-style-type: none"> <li>University is not paying a fair share of costs.</li> </ul>
<ul style="list-style-type: none"> <li>Town managers spend too much (taxes)</li> </ul>
<ul style="list-style-type: none"> <li>People more likely to recycle if it were picked up. Fines for people not recycling (they cost town)</li> </ul>
<ul style="list-style-type: none"> <li>There are no affordable department stores</li> </ul>
<ul style="list-style-type: none"> <li>Plymouth needs fresh blood on the committees. I appreciate all the "townies" have done, but I think their view is distorted &amp; needs fresh perspective.</li> </ul>
<ul style="list-style-type: none"> <li>Taxes are a problem for seniors on fixed income.</li> </ul>
<ul style="list-style-type: none"> <li>Tax rate much too high for non-services that you don't receive</li> </ul>
<ul style="list-style-type: none"> <li>Should be banned or noise enforced.</li> </ul>
<ul style="list-style-type: none"> <li>Seniors have senior center that deals w/ mental health. There's a child facility so they have somewhere to go but there is nothing for adults (21-50) to meet other people w/ mental health issues. B/c only a person with a MI can understand one another i.e. AA</li> </ul>
<ul style="list-style-type: none"> <li>School should be training students for entry-level positions. No business depart. at high school</li> </ul>
<ul style="list-style-type: none"> <li>Road conditions are poor &amp; dangerous for the amount of traffic and speed.</li> </ul>
<ul style="list-style-type: none"> <li>Regional community center, fee-based (not membership) with indoor recreational opportunities for all age groups.</li> </ul>
<ul style="list-style-type: none"> <li>Why didn't WalMart &amp; the over \$4 million Common Man Inn drop our tax rates instead of you raising them?</li> </ul>
<ul style="list-style-type: none"> <li>There is no sidewalk on Merrill St. to public school.</li> </ul>

### Question III

#### 3a12. Are you satisfied with these "other" facilities and services?

Written Comments (facilities & services)	Count	
	Yes	No
Town hall	2	0
Lower tax rate information for seniors	0	1
Cable service contract	0	1
Clothes shopping	0	1
Commercial growth	0	1
Downtown storefronts	0	1
Fix the bumpy streets & roads.	0	1
Gas prices at area stations	0	1
Hardware store employees	0	1
Housing availability	0	1
WalMart Lighting	0	1
Parks & recreation	0	2
Property tax rate	0	1
Public health	0	1
Sidewalks & bike trails	0	1
Too many chiefs	0	1
Town beach	0	1
Homeless shelter, other social services	0	1

#### 3b1. How would you like to see the following facilities or services improved or expanded?

##### 3b 1 Improved Elderly Accommodations (14 comments)

- Need more elderly & affordable housing (3)
- Assisted living accommodations (2)
- Nice nursing home like Goldenview would be nice.
- Hospice is great.
- More low cost and assisted living as well as nursing home housing is needed.
- Have adult accommodations, mental health.
- Apts., condos., medium price.
- I'm not aware of a first rate nursing home.
- Should be looking toward expansion; assisted living, etc.
- Town Hall access.
- We should try to develop townhouses & "walking community" concept for retirees.

### **3b 2 Improved Hospitality Establishments (30 comments)**

- Need more restaurants. Need more restaurant choices - other than pizza or fast food burgers. More variety!! Need better restaurants/options. More variety in restaurants - a Thai restaurant or something different. Restaurant downtown not another bank. Plymouth needs more restaurants (Taco Bell, Chick filet, South on the Border, Boston Market, Long John Silver) Better assortment of restaurants not geared to college students. It would be nice to see a few nicer restaurant chains on TMH like an Applebees instead of just fast food. The only restaurants in Plymouth are the fast food variety. You have to go out of town for a median priced meal (Common Man is expensive & prices are tuned to tourists) Better restaurants not so many pizza restaurants! More national restaurants, i.e. Applebees. Just 1 good restaurant, expensive, rest are pizza places. Few more successful family restaurants. (22)
- Get a good coffee shop in town & soon.
- Lack of quality hotels - Marriott, Hilton, etc.
- Few lousy pizza places, more options like Predermans
- The town needs more hotels, motels.
- Prohibitive zoning regs for signs etc. are discouraging.
- Better quality low to mid price restaurants such as Friendly, Applebees, etc.
- Quality economic development.
- Better development w/ S Main St to make it a continuous shopping street. Possibly making it an open mall concept.

### **3b 3 Improved Sidewalks (67 comments)**

- Sidewalk to Hatch Plaza, up Highland. Sidewalk should continue past high school to Hannafords, WalMart – shopping areas. Lack of adequate walks on Tenney Mt. Highway from town poses threat to health & safety of pedestrians. (16)
- More! All streets should have walks. Sidewalks beyond downtown area. Need to be added to all streets - have aging population & safety for children (15)
- Sidewalks need attention - reconstruction, improvements, repairs, dangerously poor state of repair & replace. (6)
- I would like to see more sidewalks on Fairgrounds Rd. leading into town. I would like to see the residents of Fairground RD have walking access to the downtown. The traffic on Fairgrounds Rd is very fast & is heavy on days that recycling facility is open. It's impossible to walk on it. (4)
- What sidewalks? Non-existent in many high traffic areas (2)
- Some are very broken - hard to use a stroller. Unsafe – too uneven & old (2).
- Sidewalk on east side of the Common.
- Do not like the brick walks
- Don't like Cobblestone Crosswalks.
- Safe, well-lighted walkways
- University should build under road access on Highland
- Some sidewalks in poor repair (Merrill St.) Use of existing sidewalks should be enforced esp. by school children in winter conditions when cars can't stop.
- There is a bit of foot traffic on Texas Hill (& might be more if it were safer) - a narrow sidewalk on one side would be nice
- Sidewalk downtown - used for local vendors what about a place to walk
- Sidewalk plow destroys sidewalks & they don't get repaired (e.g. Wentworth St.)
- Improve the Green Street east-west sidewalks

### **3b 3 Improved Sidewalks (continued)**

- Sidewalks are inconsistent & end suddenly! (should go to Hannafords)
- Sidewalks in poor shape & lacking. Need down Highland Hill. Downtown sidewalks very nice.
- Sidewalk on Langdon should extent past Fox Park
- Needed on Langdon between Texas Hill intersection to Fox Park Apartments, needed from Hatch Plaza to Deep River Inn area along Highland Street
- Bumpy & not easy to recognize downtown
- Fix/build more sidewalks - try more salt
- Better maintained & expanded, especially to Hatch Plaza & Fairgrounds Rd to town
- Better & expanded sidewalks
- Main Street sidewalk & road - poor condition
- People need to be made to use crosswalks.
- Provided they have curb cuts for wheel chairs

### **3b 4 Improved Health Services (3 comments)**

- Elderly denial too expensive
- Help w/ dental costs. People who aren't fortunate enough to have dental insurance cannot go due to such a high price. They have medical help at the hospital why not dentists?
- Need an Urgent Care Facility to relieve Emergency Dept.

### **3b 5 Improved Entertainment (19 comments)**

- Something for teens/recreational area. More for adolescents. More entertainment for teens (3)
- Better movie theater and movies. Movie theater is small, not enough parking. (3)
- Get rid of Adelphia, find a better cable co.
- Cable TV ever since they discontinued previous boxes, can't use VCR; new boxes lot more \$\$ & can't get digital channels w/out paying for box, too. Would like to see Ch 56 return- didn't like change to VT channels instead of Boston, resigned to it now
- Movie theater, cable TV
- Cable seems expensive
- Movie theater needs more variety. Would like cable on Loon Lake Road.
- More options for cable - better market for better service & prices
- Cable TV is terrible. Prices go up, stations go down - service useless
- I'd like to see another theater w/ more hours to choose from.
- Cable needs improvement (no Red Sox, weather channel should be part of basic plan)
- Would like options for cable reworked
- Very limited shopping resources
- Cable TV on Oak Ridge Rd.
- Limited, though good Silver Arts...costly for some.

### 3b 6 Improved Parking (52 comments)

- More, more, more - longer time. More downtown parking. Would like to see more but don't know where you'd put it. Additional parking in the river area (10)
- College students should be encouraged to use college-parking facilities & use shuttle or walk! PSU should provide more on site parking. Require students to use campus parking. There is no downtown parking when college is in. It should be available for other than college. Perennial problem, we know. During PSU year, students shouldn't park on Main St & feed meters. Control student PSU parking on Main Street! (7)
- Parking garage owned by Town in central location. Garage would alleviate this problem. Maybe we need a parking garage behind Rands. Need a parking garage - PSU should be major contributor (4)
- Parking continues to be a problem & should be expanded. Facilities need to be improved. Get creative on new spaces. (4)
- Parking is always a problem, but probably not much more we can do. Limited downtown parking. Limited parking. I avoid downtown for this reason & because of this, downtown, even more, seems to belong to college (3)
- Downtown becoming very congested. Traffic around Common. (2)
- Time is not enough. 30-minute meter limit increased. (2)
- Stop fighting this - use energies & time for other discussions.
- Parking is dangerous & inadequate. Very dangerous & crowded. (2)
- Municipal parking established. Need municipal free lot. (2)
- Parking access
- Downtown parking & unsightly Courthouse area.
- I did not give permission for the parking enforcer to mark my tires!
- Downtown parking especially near Plymouth Furniture area.
- Downtown disjointed by side roads/alleys (i.e., Subway parking lot, MUSB & Anderson's Bakery)
- I have no car.
- No good movie parking - needs 2+ hrs or you have to leave in the middle of matinee shows to prevent missing the meter & getting a ticket. Perhaps a few areas can be metered for 3 hrs around the cinema.
- Can't fix
- If you want people downtown, fix traffic & parking.
- Downtown looks nice but poor parking in day & poor visibility at night on Main St & Highland St as go uphill towards hospital - through college area sidewalks not well lit.
- Parking is horrible & the parking "Nazi" doesn't help!
- Free parking available downtown for longer time to permit dining out or conducting business.
- Remove meters, add parking
- Forget about improving Main Street, w/o proper parking & unless merchants want to be open when the public's available to shop, the businesses are doomed to keep struggling.
- Parking could be better.
- Parking is ok but needs constant attention.

### 3b 7 Improved Recreation (33 comments)

- Need a town beach or pool. We need a swimming area or agreement for a beach. Access to a lake or nice river area, a swimming pool for the town. Town needs a public swimming area on lake or a pool. We live in lakes region & don't have a beach. Need a town beach or access to Loon Lake. Beach on Pemi or Baker by Covered Bridge (13)
- Would love to have a recreation center. State of the art gym, health/rec center. (4)
- But a walking path along the river downtown would "spruce up" the "backyards" of downtown businesses. It is an eyesore along the river behind the mills.
- There is a need for separate recreation facilities.
- More things to do in town.
- An extended bike path. A river walk, update Fox Park pool for possible use as a swimming pool.
- More public land for parks.
- Better advertised, more variety - wintertime indoor facilities!!
- Pemi riverfront undeveloped/underutilized
- Outside Plymouth opportunities are numerous. In Plymouth they are not. A park, bike path would be great. A dog park to run dogs around.
- We are the only town in the area without water access (a beach).
- More xc ski trails & hiking trails
- A lot of \$ is spent on recreation trips for lads & being based in PES is difficult location & limited activities are available. Thought should be given to reducing trips for a few years & possibly saving \$ to put towards town pool.
- Fox Park trails should have blazes so kids can use them as practice for larger trails.
- Wouldn't it be great if we had a town beach or public pool? Also a walking public trail/track would be a boon for area residents & safer than walking along the roads In many areas.
- Bicycle & walking paths
- What recreation?
- Recreation opportunities need to be enhanced for the kids in the area.

### 3b 9 Improved Public Transportation (40 comments)

- More frequent bus service would be nice. Bus service is poor. Bus service to outlying shopping, maybe with a parking area on the flat between the armory & the bridge. Local shuttles to Tilton. When PSU is not in session, there are fewer bus runs available. Bus service to Laconia & local areas. Better coordination with PSU shuttle. Mini bus to WalMart, Hatch Plaza. More bus service for an everyday commutes. More public transportation. Bus service around town needed. Free shuttle services for everyone. Plymouth needs affordable public transportation. (16)
- Need more taxis. Taxi is frequently unavailable. Taxi service is undependable. Would like taxi service increased. Reliable in-town taxi service & service to Manchester Airport (5)
- Need a better bus service to Concord & Boston. Public transportation to & from Health South rehab, Concord Would like better public trans. N & S on I-93 Transportation to Manchester & Logan airports hourly & affordable (4)
- Even if it means raising taxes, I would like to see our town streets improved. I hope the Taylor community or someone similar comes to Plymouth. Road maintenance generally good, but some rough spots. (2)
- Lower taxi rates. Taxi service is too costly. (2)
- Lack of transportation to Laconia is problem. In 9/02, I tried in vain to find a ride to Laconia to look at a car. When I called Lakes Region Sr. Bus I could have a ride to LR Hospital if I could get to the PO early enough in the am then I would have had to walk to look at the car...(2)
- Train services to Boston
- Opportunities for everybody bus
- Improved for the elderly
- Except for the Concord Trailways, we don't see any other public transportation.
- Lack of public transportation has me thinking I don't want to be "older" or elderly long winters & no public transportation bothers me.
- What bus service, is in town?
- Didn't know we had them.
- 5-8 mile bike path needed-multi-use! Walking, x-c skiing, family biking could become a tourist attraction
- Better use of inter-city busing & taxi

**3b 10 Improved Schools (13 comments)**

- High school overcrowded, unhappy w/ admin., HS facility is too small; need a soccer field (3)
- Budget out-of-balance with taxpayers' ability to support. Costs too high. (2)
- Don't deliver value for their cost.
- Paying a high price for dumb downed education!
- I know of persons who were not taught to read, yet graduated. The school failed to do its job.
- Removal of the interferences & cost of "non-academic" course activity offerings, especially ones that offer few students opportunities.
- Retired should not have to pay school taxes. Lower tax rate for 62+
- School system is not what it could/should be.
- Regional HS - school has major problems. It's too big - kids aren't getting individual attention needed.
- I'd like to see more academic rigor at high school.

**3b 11a Improved Library (10 comments)**

- Great facility. Wonderful. Excellent job w/ resources. (3)
- Library should be better funded. Should have more money for books. (2)
- Library badly needs expansion
- Expansion of pleasure reading inventory, public child activities
- More hours for library - Sat. in summer
- Not needed, could have used college library
- Town should have full access to PSU library (Keene State built Keene's public library)

**3b 11b Improved Fire (10 comments)**

- Costs too high. Needs to be downsized to be at least at same level as other towns our size. Too much cost for too little service. Too big for a small town. Too much town service for Town/All on our dime. Cost keeps going up, university uses it most. (5)
- Consolidate public safety complex. Service yes, facility no. New public safety complex. (2)
- All they save are foundations. Reduce PD & FD responses for PSU - let them handle their own
- Re-do fire & police (use sheriffs dept. like Keene)
- Insufficient water supply in some areas & only one way of getting out of neighborhood.

### 3b 11c Improved Law Enforcement (28 comments)

- Cost keeps going up, university uses it most. Too much cost for too little service. Too big for a small town Too many police for such a small town! Too big, way too much \$\$\$\$. Too many officers for a small town, get rid of some. Costs too high. Needs to be downsized to be at least at same level as other towns our size. (8)
- I'd like to see a police officer around Main Street more often. More presence on Main St. especially late evening. A walking policeman on Main Street. (3)
- While I feel they do try, police lack effective ways to deal with the problem of student housing.
- Enforcement of speed on "back roads": Texas Hill, New Hebron, Reservoir, Yeaton, etc. particularly during evening hours Thurs. through Saturday.
- Improvement
- College needs to contribute more to our town police staff!
- PSU law enforcement-should do their job on campus.
- Police need to slow traffic down on back roads. Some streets need to be smoothed out. Town needs to keep property on the tax maps & stop letting non-taxed entities acquire property-PSU in particular.
- Police need to enforce speed limit on back roads as well as noise from some cars & motorcycles.
- Sometimes good, sometimes ridiculously overbearing with teens especially. For such a small town, why can't cops be role models & involved instead of intent on making Plymouth a "police state?"
- Ticketing policies (meters)
- Very good
- Keep college students out of residential neighborhood.
- Reduce PD & FD responses for PSU - let them handle their own
- Re-do fire & police (use sheriffs dept. like Keene)
- Police need more presence in neighborhoods & downtown - need more help from college for enforcement of noise
- No need to pursue a public safety complex.
- Service yes, facility no. New public safety complex.
- Law enforcement during university session

### 3b 11d Improved Road (74 comments)

- Snow removal is often very slow, esp. on back roads. Snow removal is terrible. Roads need revisiting after initial plowing. Snow removal of sidewalks into driveways & lawns. Better plowing. Clear streets at night after storms not during commute hours. No coordination with street & sidewalk removal of snow. It is unacceptable in terms of snow removal. Some streets are impassable for two cars. They need to push banks back continuously to keep roads passable as snow continues to build up. They wait or don't push back & after it ices over it's too late. Awful! More prompt and better snow removal. Plowing in Plymouth is worst I've ever seen in 30 years of living in New England. They never clean the roads down to the pavement. Ice & snow build up & the roads are treacherous, Cummings St. is usually very bad in winter. Limited plowing of Broadway/Pleasant St area, leaving 1' ice ridges in major avenues. Adjacent roads also horrible especially hilly areas N of Pleasant/Broadway intersection. Need better plowing - downtown is abysmal. Okay, but could be a bit more timely downtown plowing needs improvement. Lack of snow removal on residential street in a timely fashion causes them to become too narrow in Feb & March. (21)
- Poor road maintenance. Road maintenance needs work. Road surfacing & paving. Road maintenance is horrible. Better road maintenance especially school road and side roads. Roads along Pleasant Street maintained better. Keep ahead of bad road problems. Road maintenance is way behind - bumps, holes, etc (15)
- Highland Street from Burger King to Langdon is AWFUL! Highland St condition poor for 20+ years. Highland St/Langdon St pavement. Road repairs – Highland St! Highland Street to Rte 25 is very poorly surfaced. Highland, past high school to Hannaford (high traffic, bad pot holes, added noise) Streets are full of holes, esp. Highland St. Highland St needs improvement-the stretch toward Hannaford that was not part of the recent revitalization. There are still some very poor roads - e.g. Highland-west is a disgrace. (11)
- Road repair - Merrill is rough. Some are okay, but some are really terrible. Road repair is poor. Repair more frequently. Road maintenance is way behind - bumps, holes, etc. (8)
- Excellent! Very good job - just need more money to do more. Snow removal is excellent! (3)
- Sunrise Circle needs to be blacktopped. Pave Sunrise Circle! (2)
- Pleasant St. is bad
- Move hwy dept. to Hitchner's & build retirement community on River
- Better streets - worst ever seen anywhere
- Improve sidewalks & roads
- Needs improvement. Snow removal good last 2 years
- The end of Cummings Hill Rd (Rte 3 end) sucks! The culvert needs to be replaced.
- Given the budget, I'm satisfied. Given the needed work, I'm not.
- Roads are too narrow for bicycle traffic or jogging.
- Some long existing roads have never been paved (while newer ones do) even though the paving has been requested numerous times.
- Fix street drainage
- Highland St, Green St. need paving, often late May or June before sand is removed from same streets
- Except for broken beer bottles left by students in areas of Russell & Pleasant St consistently Thurs-Sun
- It would be great to have Bell Rd paved!
- Improved streets - too many potholes, poor drainage in some locations

### **3b 11e Improved Recycling (11 comments)**

- Recycling - mandatory/curbside pick up. Recycling pick up garbage for residents. While there is an effort to recycle, garbage pick up w/ recycling would probably increase the recycling effort. (3)
- Excellent! Fantastic! (2)
- For disabled & elderly - needs reputable trash removal services to come to homes & will pay monthly fee to town.
- Recycling more extensively of plastics
- Recycling program with fines or bonuses
- Sewer service made available to residents property so that Town makes any road crossings
- Closer areas to recycle
- Recycling is ok but can be confusing recycling service @ the dump is not very helpful.
- Trash removal (pick up)

### **3b 11f Improved Water (23 comments)**

- Stop odor from compost at treatment plant. SMELLS. Odors from sewer a major concern. The smell of sewerage downtown & specifically on South Main St. severely hurts our livability. South Main Street stinks sometimes. Smell from sewage treatment plant on S Main St area needs to be reduced. Downtown can smell horrible at times because of sewage treatment. (8)
- Water sucks! - Have water brought in. Water needs help. Water often poor tasting. (3)
- Water & sewer is too expensive. Lower rates water & sewer for 62 & up. (2)
- On some days the water through town is a rusty brown color. I have seen this year round at different times. Water rusty a lot of the time. (2)
- Would like more info on quality of water & testing. All tests should be publicized & sent to residents - test results should be provided - both good & bad.
- Very good
- Problems at Water & Sewer dept. supervision? Personnel? Environmental cleanup, overstaffed? Under trained?
- The water dept. does not encourage conservation because they charge for 10,000 gallons even if less is used. We need better conservation pricing encouragement.
- We need to look at how we can be more responsible by diverting compost-waste-recyclables in a more useful, effective way.
- Not in the last 5 years or so. Remove politics from PVWASD - sell it to a utility management company.
- Because of more population.
- Continued positive tests for bacteria at wells.

### **3b 11g Improved Planning (19 comments)**

- Appears to benefit higher income. Appears to benefit the rich, with new project cost being paid by all. (2)
- Improve confidence in the planning process by acting on suggestions past & present how Plymouth can 'take back' control from PSU...I.e. student housing police/fire costs, parking abuses, properties taken off tax base.
- In effective in dealing with see comments in 2d.
- Honesty in government. Equal treatment of all citizens.
- Needs constant attention & forethought.
- It appears that this planning is mostly restricted to downtown Plymouth not enough is being done to promote commercial dev't on Tenney Mtn Hwy & Rte 3A south from the circle. Development in this area should not be discouraged through arbitrary restrictions
- Lack of enforcement of regulations, not enough input from stakeholders.
- Zoning is not being enforced. Many historical homes are losing value b/c single family residential zoning is not enforced.
- Plymouth needs to control PSU/off campus growth/sprawl
- Need to increase business along TMH
- Better control over developing new communities/neighborhoods
- Business incubator. Less draconian land use permit system & fee
- Should be town wide - not just a few people deciding.
- Fairgrounds Rd should be zoned residential!!!
- More planning & less reacting.
- More commercial businesses - Home Depot
- Need to prioritize better?
- We need a moratorium on PSU & housing developments.

### **3b 11h Improved airport (10 comments)**

- Get rid of it. Shut the airport. It serves no useful purpose at all, but gives people with micro-airplanes the chance to spread their horrible noises over the whole town. (2)
- We provide \$\$ for a very few to play with their toys. The designation "airport" is a joke. We should drop our support.
- Become all season?
- Taxpayer should not have to subsidize a hobby that increases noise pollution.
- Utilize airport more productively.
- Look into good for long-term strategy i.e. regional airport
- Never use
- Don't use airport but it could have more professional look.
- Needs to be expanded & built up in the future.

### **3b 11i Improved Cemeteries (2 comments)**

- Unattractive cemeteries
- Cemetery is very well kept.

### **3b 11j Improved Lighting (comments)**

- Conversion to "Dark Skies." Too much nighttime light. Need to reduce "glow" from street lighting especially downtown. Would prefer downward lighting to return night sky. Blinds drivers plus sky light pollution. Light pollution should be addressed. (6)
- Downtown lights are very dim. Main Street - too dark. Street lighting may be pretty but I am scared when I drive Main St in town block for fear of hitting a pedestrian I do not see. Downtown very dark needs immediate improvement. Lights on Main Street need to be more bright on rainy nigh it is hard to see. Downtown lighting is too dark. (6)
- Better & more street lighting
- Fox Park area should be better lighted
- Highland St - terrible glare.
- Need to improve lighting @ PSU crosswalks (evening)
- More lighting on streets even "rural" ones. Streets should have better lighting. (2)
- Especially bright lights on Tenney Mtn Hwy
- Finances of local, public entities/government
- Reduce street lighting - save money
- Down Highland hill toward Hatch Plaza
- Placement of streetlights shouldn't be directly into any particular house.
- The lighting at the Highland pedestrian crosswalk is atrocious! We need a traffic light @ Highland & Reservoir.
- PSU should help pay for off-campus residential areas.

### **3b 12 Improved Other (13 comments)**

- Improvement to the exterior of some of the store fronts on Main St.
- Town service - too many chiefs bossing the Indian.
- Upgrade Town Common with water, sod, etc.
- Public health problems are not items which the Selectmen will deal with. They allow trash to accumulate in yards, causing rodents, and refuse to deal with the situation.
- Change cable service contract to one with a solvent company (get rid of Adelpia who have no plans or resources to expand) I want broadband Internet & cable & phone options.
- To get people off the roads.
- Hope to have waterfront beautified town beach on Loon Lake.
- Housing not available at affordable costs.
- We should have a TJ Maxx or Marshalls to bring better clothing into the area.
- Hardware store employees dumb & lazy
- Very disappointed-gas stations/prices - gas gouging nearby towns at least \$.10 cheaper!
- Tax rate
- Commercial development on Highland St & on periphery of PSU campus is unnecessarily stunted.

## Question VII

### 1. What are the major capital needs facing the community?

#### Major Capital Needs - Highest Priority:

##### Roads (81 comments - 45%)

- Clean up mess on Main Street due to new bridge! Completion of Highland St & sidewalk. Continuing improvement & maintenance of road system. Downtown bridge. Highland St Improvements. Improve Green Street to bypass center of town. Improvement of pot-holed streets in need of being repaved. Maintain "current" town roads, such as Pike Hill Road, which if usable would allow house construction in areas that would greatly benefit the tax base without providing more congestion in already built up areas. Maintain current town roads to areas that would open home developing - adding tax revenue. Maintain road conditions and town services. Major road repair on Highland Street. Major road repairs. Major road repairs and equipment. More user-friendly and safer sidewalks. Passable roads (Highland St). Pave Sunrise Circle!!! Paving backside of Highland Street. Paving Bell Road. Paving Sunrise Circle. Repair Highland Road. Repair pavement on side streets. Repair/light sidewalks on side streets. Repairing Highland Street. Repairs to streets & roads & the creation of downtown parking in the courthouse area. Resurface Merrill St. Road improvements. Road improvements (Highland St). Road maintenance & repair. Road reconstruction (i.e. Highland St.). Road repairs - widen downtown areas. Road repairs (including sidewalks & bike lanes). Roads – traffic. Roads & sidewalks. Roads & sidewalks - to include vehicles, equipment, maintenance summer/winter. Safety - traffic lights at Langdon & Highland and Smith Bridge Road/ Tenney Mtn. Sidewalks. South part of Main Street. Street/sidewalk improvement. Totally finishing the work done on Highland Street. All surrounding towns people use this street. It's in bad repair. Upgrade the final section of Highland Street. Wider roads. New bridge from downtown to I-93.

##### Public Safety Facility (35 comments – 19%)

- Consolidate FD, PD & Hwy in one facility - 16 Reservoir Rd Minekello property w/ access to Highland St!!! Fire & Police buildings need to be improved. Fire and police facility. Fire Dept. - building renovations/additions. Fire safety building. Fire station. Fire station - every town in area has a new station in the last 25 years - except Plymouth!! It is an embarrassment and it is the only full time dept. Fire station/public safety building. Freeze growth of police & fire depts. Improving the fire dept. Municipal building (fire, police, etc.) New firehouse & police station. New fire station. New fire station - new location. New police station. New police/fire station. New public safety building. New public safety building. No opinion - not enough information, perhaps new public safety facility. Police. Police & fire department, buildings & equipment. Police station - need new one. Police/fire building. Proper funding & support of public safety services, hospitals, safety complex. Public safety building/complex. Safety complex (in town & visible). Safety complex with limited cost (consult Holderness, Bridgewater, Littleton). Town office

##### Other (23 comments – 13%)

- Every possible need is currently being taken care of as far as I can see. The money spent at Town Meeting proves that. I really have no idea. Services. Removing WalMart. More jobs. Bridge/waterfront development. The riverfront. I'm not sure. I wish you had listed current ideas being discussed. Town equipment. Very important - clean up the latest environmental catastrophe in the river. Did we ever replace the fire chief's truck? Update town equipment. Fire protection equipment. Infrastructure - roads/streets/sewer, etc. Continue to put electrical & phone cables underground i.e. downtown area. Don't know. I do not know enough about it to make an educated answer. Jobs. Fairgrounds. More businesses to make jobs. Don't know. Not enough information.

## **Major Capital Needs - Highest Priority (continued):**

### **Taxes (7 comments – 4%)**

- Lower taxes. Spend less - be more frugal by creative use of resources (Amherst did it). Taxable commercial development. Keep taxes down. Lower property tax rate. More help from State on fire trucks, road repairs & police - they use them often. Major addition of taxable property.

### **Parking (7 comments – 4%)**

- More downtown parking - garage for business employees and shoppers. A good-sized public parking garage somewhere close to center of town would be nice. Parking area downtown. Downtown traffic & parking. Parking enforcement system. Parking garage. Municipal parking in downtown area - a parking garage?

### **Water and Sewer (5 comments – 3%)**

- Water & sewer equipment, if needed. Water/sewer facilities. Sewer Plant-something needs to be done. It's horrible. It shouldn't smell as badly as it does downtown. Town sewer - at times it has an odor. Sewer and water treatment.

### **Recreation (5 comments – 3%)**

- Pubic recreation center. Recreational & athletic fields & facilities. Replace existing playground at Plymouth Elementary School town contribution via parks & recreation. Athletic/Rec. Field Space/Facilities. Designated lands/zoning for recreation & preservation of small town Plymouth.

### **No Opinion (5 comments – 3%)**

- No opinion. No opinion - have lived in Plymouth less than a year. New to area - no opinion.

### **Schools (4 comments – 2%)**

- Continued improvement of its public school system. New school or addition if a lot of new housing is approved. Schools, & somebody outside the school needs to oversee the allocation of spending.

### **Updated Tax Maps (3 comments – 1%)**

- Update tax maps - commercial growth Tenney Mtn Hwy. Loss of income property from tax base. Updated tax map re-evaluation. Full town revaluation @ 100% value to lower tax rate.

### **Planning (2 comments – 1%)**

- Develop a realistic master plan, a mission statement and set timetables. Allow changes in zoning close to PSU to encourage the off campus housing near the school.

### **Transportation (2 comments – 1%)**

- Public transportation.

### **Downtown (1 comments – 1%)**

- Renovations to buildings (downtown)

### **Housing (1 comments – 1%)**

- Assisted living

### **Trash (1 comments – 1%)**

- Remove compost facility in south of town.

## **Question VII - Major Capital Needs - Second Highest Priority:**

### **Roads (45 comments - 39%)**

- Add Merrill St sidewalk w/ access to the grade school. Bridge at Livermore Falls. Bridge repairs. Develop roads south end town. Equipment for road maintenance. Fix bumps on bridge on Rte 93 at exit 26. Fix Highland Street. Green Street project. Highway garage. Improve roads & sidewalks. Improvement of Green Street. Intersection of Green Street & Bridge St. Keeping the roads paved and sealed. Light @ Highland & Reservoir (not sure if this would fall under CIP). Maintenance roads. Major road repairs/sidewalk. Necessary equipment to maintain & repair on all town roads as necessary. New highway facility. Paving with blacktop all town roads. Relocation of highway department away from downtown/river. Road agent that cares about and takes care of the roads - all seasons. Road improvements. Road maintenance and construction. Road repairs. Road Services - Plows; trucks, sanding etc. Expansion requires additional vehicles! Road, sidewalks, public building upgrade. Roads & traffic. Sidewalk to Hannaford. Streets & sidewalks. TMH needs aesthetic design features. The shops have no character & there is no landscaping. For some, this will be people's first & only view of Plymouth. We don't want to look like Tilton's shopping area. Traffic light at intersection of Reservoir Rd & Highland St & old Wand Bridge Rd. Traffic light for Rte 25/Smith Bridge Road intersection. Upgrade Green St. & the riverfront in conjunction with the new bridge & intersection. Upkeep of roads/highway equipment.

### **Public Safety Facility (22 comments – 19%)**

- All town services i.e. (police, fire, highway, office) should be located at 1 complex. Expanded fire station/ambulance (due to in line w/ commercial/business growth.) Fire & police needs (could a storage tower be built to supply water for fire emergencies to Chiasson Rd area? Or a line connected to town water?) Fire department. Fire facility & equipment. Fire station & police. Fire truck. Fire/emergency. Fire/police building. Fire/police facility. Improve fire and police stations. Move the highway dept. to new facility. New fire station. New police & fire station. New police/safety complex. Police equipment (other than guns). Public safety complex. Public safety complex (police & fire). Public works facility & equipment. Safety complex.

### **Other (17 comments – 15%)**

- Vehicles. Equipment. Computerize town records. Pressure university to ante up more bucks. Safety equipment. New street cleaner. Equipment. New emergency vehicles & fire equipment. New vehicles. Town clerks office cramped. Drive-by mail drop at a central, easily accessible site. Land & building for people with Medical illnesses to hang out. A giant skateboarding park - skateboarding is environmentally friendly, harmless fun, good for young people, etc. not a high priority, but a priority. Dissolve PVWASD - incorporate into DPW - will save tens of thousands by reduction of useless administration costs. Public buildings, common area. New or updated equipment for highway dept. Fire trucks.

### **Parking (8 comments – 7%)**

- Parking facilities must be increase - last 5 yrs. Great loss of parking. Parking downtown. Parking spots. Large, free, long-term parking lot near, but not on Main St. Parking garage. Additional parking facility – downtown. Parking & traffic control by police department. Parking facilities to enhance commercial development & keep businesses on Main Street.

### **Recreation (5 comments – 4%)**

- Community youth center. Community Center - as Plymouth grows the community is less connected, a specific center/building would provide structure. Recreation facility. Outside pool or Town Beach. Riverfront park -walkway, picnic area, etc.

## **Question VII - Major Capital Needs - Second Highest Priority (continued):**

### **Downtown (5 comments – 4%)**

- Renovations to buildings. Make "back side" of downtown more attractive. Renovations buildings. Business. Main Street aesthetics.

### **Water and Sewer (3 comments – 3%)**

- Adequate water supply. Improve water filter system. Do something about odor from treatment plant.

### **Taxes (3 comments – 3%)**

- Others on hold until tax rate is lowered. Limit on tax-free properties. Control high taxes.

### **Planning (1 comment – 1%)**

- Land protection

### **Trash (1 comment – 1%)**

- Expanded recycling facility hours/pick up.

## **Question VII - Major Capital Needs - Third Highest Priority:**

### **Roads (20 comments - 25%)**

- Better-plowed roads. Continue improvements to No/So Main Street - Monitor orderly development of Tenney Mtn. Highway. Fix Highland Street (bumps, potholes). Green Street to Route 3 connection. Major road repair. Move the highway garage. Repave Highland (Hannaford end) & redo road/traffic pattern at school to incorporate a light and left turn lane. Re-paving. Re-paving the rest of Highland. Resurface the rest of Highland St. Road & sidewalk repairs. Road repairs. Roads/parking. Roads/sidewalks must handle more traffic! Roundabout – NO. Sidewalk to Hatch Plaza. Streets & sidewalks - repaving old problems just means same old problems in a few years. Do it right & save in the long run. Tenney Mt. Hwy. /sidewalks. Traffic lights on Rte 25 needed to control flow of traffic. .

### **Other (14 comments – 17%)**

- Aggressively recruit high tech into area. Building maintenance. Develop land owned next to Pemi - hwy garage. Expand/improve public library. Fire trucks. Get safety vests for ALL police in Plymouth. Housing. Information systems. Land conservation trust, preservation of land. Law enforcement: up-to-date technology. Library. Police bicycles. Put hoods on all lights. Sell current Town Hall, apply \$\$ toward safety complex. The library will need an expansion.

### **Public Safety Facility (8 comments – 10%)**

- Fire/Police facilities/equipment - however do not have to be best in the state. New fire engine. Fire equipment. Plymouth police equipment. Ambulances to keep up with all the new medical technology needed to better serve the people. Buy decibel meter for police to enforce noise. Fire dept. Fire department building - update or build new.

### **School (7 comments – 9%)**

- School buildings/teachers/supplies. Pave the high school parking lot. Continue to maintain our schools. School maintenance. Public daycare. School growth - PRHS size? Do we need to consider a regional middle school on existing property & a new high school? Somewhere else? Ensure adequate educational facilities.

### **Parking (6 comments – 7%)**

- Downtown parking. Parking downtown. Municipal parking "facility" development. City owned parking lot. Downtown parking.

### **Recreation (6 comments – 7%)**

- Recreation facilities. Public access to Loon Lake. Riverfront Park. Recreation Center (pool, tennis, track...) Use river area as resource. Town pool & outdoor track at PRHS would be nice!

### **Update Tax Maps (6 comments – 7%)**

- Update tax maps and assessments.

### **Planning (4 comments – 7%)**

- Zoning & planning. Land improvement & development. New zoning ordinance. Land purchase.

## **Question VII - Major Capital Needs - Third Highest Priority (continued):**

### **Downtown (3 comment – 4%)**

- Renovations to buildings. Common area - downtown beautification.

### **Water and Sewer (2 comments – 2%)**

- Sewage plant - air quality. Get rid of the sewer smell downtown.

### **Housing (2 comments – 2%)**

- Senior citizen housing. Housing.

### **Trash (1 comment – 1%)**

- Recycling center.

### **Taxes (1 comment – 1%)**

- Pressure PSU for more tax relief.

### **No Opinion (1 comment – 1%)**

## QUESTION X. Specific Issue Questions

**10a.** The size, location, height, lighting and number of signs are currently regulated in Plymouth. Are you satisfied with the way signs are regulated in Plymouth?

**10b.** If you answered “no” to #10a, what would you like to see changed? Please be specific (e.g. size, location, height, material, lighting) **66 suggestions offered**

- Size, location, lighting. Less portable/temporary signs including yard sales and political - unattractive.
- The board is attempting to hide signs. This causes people to be lost and can't find area they are looking for. You can regulate them but use some common sense.
- Lighting on Highland Street is blinding Tenney Mt. Hwy Yellow lights should not point towards sky. More lights like Harris Furniture
- While signs (i.e. The green w/ gold lettering) are very attractive, the signage is not consistent throughout downtown.
- Limit brightness of lighted signs at night
- The Village District (downtown) should have a strict standard. Where as the commercial area (Rte 25) should promote commercial growth.
- If I want a sign for my business, it has to be place so far back from the street, who'd be able to see it among the trees at its current size allotment? Bigger signs & closer to street but not so it blocks a driver's view of road.
- Smaller, less lighting, natural materials
- Anything to not be so blinded @ night
- They should be classier looking & smaller.
- Less lighting
- Maintain present signage - 1/2 you can't even see. College parking in front of signs; needs enforcement.
- Some of the street signs need to be bigger - They are difficult to read at times.
- No regulation - No fees
- No lighted signs. All signs 30' from roadway
- No lights for night (e.g. BEST (motel)). Don't light McDonalds & Burger King - too bright & showy
- Keep them low, low light!
- Sign regulation seems to work well - However, there is a need to better regulate lighting. The Burger King lights are far too bright. Light pollution is a service issue for the town.
- WalMart is too bright! Too high! Too prominent!
- 1. No enforcement in effect - new or loss of grand fathering 2. More than one freestanding sign/lot should be allowed. 3. No regulation of materials - "looks like stone, wood, etc."
- With respect to interior lighted signs & spotlights on signs.
- Some signs are unattractive, (i.e. Hong Kong (restaurant) & some buildings are a mess (i.e. screaming needles
- Direct light such that they do not blind drivers at night.
- Do not allow larger signs - protect against light pollution. Please keep this carefully regulated!
- Lighting, size & location on Route 25
- I like keeping lighting & height down but some new businesses have a hard time using signs the public can see (on Main St)

## QUESTION X. Specific Issue Questions

### 10b. Suggestions (continued):

- More uniformity, removal of non-compliant 'grand fathered' signs w/ compensation to owners.
- I would like to see no lighted signs (such as Mobil) regulations in size & height & materials. Keep Plymouth looking small.
- Rotary in West Plymouth needs lighting
- Signs & shrubs back away from corner of streets. West Plymouth Pemi Band corner of Fairground Rd & Rte 3
- Placing sign and shrubs away from the roads you need to make a turn on, such as on Fairground road to get on Rt. 3
- Traffic speed controls on Highland St near (i.e. Signage?) Adrian's way - walking concerns to cross into shopping center from Adrian's Way elderly apts.
- Lighting, height
- Lighting should be allowed
- WalMart lighting
- Size - smaller, location, materials, lighting
- Should be a light over each crosswalk
- Too much regulation - most of it stupid. NOTE: If someone had foresight WalMart would be a conference center/hotel complex. As it's best Baker River Valley view-WalMart parking lot. Image a deck resto looking up BRV. It would bring big \$ to town.
- Would like to see less lighting on Thurlow Street. More lighting across new bridge (Holderness-Plymouth replacement bridge)
- I think neon lighted signs do not add to the ambience of Plymouth.
- More regulation of signs according to their district & a higher standard of low & attractive signs in our commercial areas.
- More restrictions. Hong Kong Gardens! Too big, Too bright, Too ugly
- As it tries to maintain its Main Street atmosphere, signs should not be plastic (or similar composites) i.e. Hong Kong Restaurant
- Signs should be small, no neon lights (dentist near hospital has ugly neon sign) (entrance to TMH has huge, ugly neon sign)
- Far too restrictive a company can't properly advertise itself. Customers go by business because they can't see the signs.
- Why most everything be regulated?
- I agree neon strip type signage would cheapen the town's image but the size restrictions are too harsh also it should be based on a case-to-case situation.
- If a business owner wants a sign on their business - Let them do it. Don't dismiss it as not meeting code.
- Need more no parking signs on our streets & enforcement of them
- There is too large or "loom" from signs & lighting. Too high
- More lighting in some area. By the post office. Better signs in the crosswalk & entering down over Highland Street. Mixing in with traffic coming in by the post office.
- Yield sign of Highland St across from bank should be larger. There should be signs on telephone poles to state no skateboards or bicycles on sidewalk.
- Less regulation. Too restrictive now should be able to have size, location, height etc. as the business needs.

## QUESTION X. Specific Issue Questions

### 10b. Suggestions (continued):

- We need a more sophisticated system that looks at the whole impact of signs to the property & the neighbors that is in the context of the neighborhood.
- I think signs for McDonalds or WalMarts and other business should be big enough to see from highway - as 93 for McDonalds for example. The yield sign by the bank is dangerous.
- Prevent signs from being placed on Main Street like the Hong Kong Garden sign. The other signage is much better (like that at Chase Street Market...tastefully done!)
- I am not familiar with present laws.
- Motel sign is too big & too high. A sign should be on highway if they want to be seen, but that sign is horrible.
- While I know that downtowns signs are regulated, there are a number of them that detract from the aesthetic value of the area's overall appearance.
- Too high, not reasonably limited i.e. WalMart, Plymouth Auto
- Should have a special surtax for gaudy building such as McDonalds or Burger King
- Size, height
- Huge hotel sign (steel) @ the Record Enterprise building is hideous. Burger King is a good example of how the Planning Board worked with a business to modify otherwise unseemly appearances. Your work w/ WalMart was also exceptional.
- Not sure of regulations apparently there are many horrible, oversized, internally lit, too-bright signs - perhaps these were "grand fathered" in when the regulations were put in place.

## QUESTION X. Specific Issue Questions

**10c.** Do you perceive there is an excessive demand on town services and facilities in Plymouth by entities exempt from paying property taxes?

**10d.** If yes, give examples: **156 examples offered**

<ul style="list-style-type: none"> <li>#1 problem of all time. PSU "The Bloodsucker" Refuse to have their kids in Ply. Schools @ no cost! Don't allow it!! Just say no, please have guts! Nonprofit "elderly facilities" have high medical response needs-Thanks Taylor Home-Welcome to Rich Plymouth</li> </ul>
<ul style="list-style-type: none"> <li>PSU - need I say more!!! Same for "non profit" organizations! Churches &amp; religious organizations excessive!</li> </ul>
<ul style="list-style-type: none"> <li>1. PSU 2. Tax exempt regional service centers</li> </ul>
<ul style="list-style-type: none"> <li>1. The University - the state (not the school) should be "taxed." 2. Churches - If "charity begins at home," then the town is charity (Pray and pay.)</li> </ul>
<ul style="list-style-type: none"> <li>12 churches, housing for Tri-Cap</li> </ul>
<ul style="list-style-type: none"> <li>1st PSU - Hospital &amp; non-profit organization. It's one thing if you ARE non-profit but let's get real!</li> </ul>
<ul style="list-style-type: none"> <li>All churches should be required to pay for infrastructure in some way. If you can squeeze some out of churches as money from PSU is really from me.</li> </ul>
<ul style="list-style-type: none"> <li>At times, the college kids obviously drain the town's services.</li> </ul>
<ul style="list-style-type: none"> <li>But let's get over it and work on what we can.</li> </ul>
<ul style="list-style-type: none"> <li>Churches</li> </ul>
<ul style="list-style-type: none"> <li>Churches &amp; University</li> </ul>
<ul style="list-style-type: none"> <li>Churches, nonprofit organizations, college properties</li> </ul>
<ul style="list-style-type: none"> <li>Churches, PSU, county and/or regional facilities</li> </ul>
<ul style="list-style-type: none"> <li>Churches, university, senior citizens, etc. tax police, fire, roads</li> </ul>
<ul style="list-style-type: none"> <li>College</li> </ul>
<ul style="list-style-type: none"> <li>College – churches</li> </ul>
<ul style="list-style-type: none"> <li>College &amp; churches</li> </ul>
<ul style="list-style-type: none"> <li>College community &amp; services of PD - if campus police were 100% responsible for all of the university's policing needs, we would be ok; however due to off campus housing &amp; college activities within the community at large (see below for rest of comments)</li> </ul>
<ul style="list-style-type: none"> <li>College demands on fire &amp; police services</li> </ul>
<ul style="list-style-type: none"> <li>College housing if their not paying &amp; churches. If college does pay their share, why are taxes so high?</li> </ul>
<ul style="list-style-type: none"> <li>College is a HUGE drain on the taxpayer. They should be made to pay a more equitable &amp; proportional share of the burden they place on us. Also, their students in our school system should be more closely monitored for tuition.</li> </ul>
<ul style="list-style-type: none"> <li>College not giving enough for land &amp; buildings they have taken. Hospital creates more work for ambulance. Whole village has created a culture that has expanded in Plymouth from the previous welfare group. Certain exempt groups create more demand than other</li> </ul>
<ul style="list-style-type: none"> <li>College should pay for all its buildings except – classrooms</li> </ul>
<ul style="list-style-type: none"> <li>College w/ fire, police Churches - how many are there in Plymouth? They cost us tax dollars.</li> </ul>
<ul style="list-style-type: none"> <li>College, churches &amp; social services</li> </ul>

## QUESTION X. Specific Issue Questions

### 10d. Examples offered (continued)

<ul style="list-style-type: none"> <li>• College, hospital, nonproperty tax entities surrounding towns &amp; their residents who use our services with little cost to themselves, i.e. EMS, police &amp; fire.</li> </ul>
<ul style="list-style-type: none"> <li>• College's lack of accountability for their fair share of services such as fire &amp; police protection. The fact that we cannot tax dining rooms, bedrooms &amp; kitchens which are exempt for PSU but not for private colleges &amp; universities is unfair.</li> </ul>
<ul style="list-style-type: none"> <li>• Culturally, the college is a good thing, but it has taken over too much taxable property &amp; expanded way too far without equitable payback for years.</li> </ul>
<ul style="list-style-type: none"> <li>• Disturbances by college students &amp; setting of fires. Taxpayers have to pay the bills instead of the wrongdoers.</li> </ul>
<ul style="list-style-type: none"> <li>• Emphatically stated! Follow &amp; republish the last 20+ years that PSU has taken properties off the tax base but not replace by payments in lieu of taxes.</li> </ul>
<ul style="list-style-type: none"> <li>• Expansion of PSU</li> </ul>
<ul style="list-style-type: none"> <li>• Extra fire dept. calls per/year from PSU</li> </ul>
<ul style="list-style-type: none"> <li>• Fire &amp; ambulance</li> </ul>
<ul style="list-style-type: none"> <li>• Fire dept. &amp; Police. Similar size towns have smaller dept. than ours.</li> </ul>
<ul style="list-style-type: none"> <li>• Fire dept. to university. Schools with people in shelters.</li> </ul>
<ul style="list-style-type: none"> <li>• Hello! - Say university three times so you will remember it.</li> </ul>
<ul style="list-style-type: none"> <li>• Hospital should contribute to town, as does PSU. Same re: "whole village"</li> </ul>
<ul style="list-style-type: none"> <li>• How many churches do we have? % agricultural land used for other than agriculture?</li> </ul>
<ul style="list-style-type: none"> <li>• Human services, PSU, church, parsonages</li> </ul>
<ul style="list-style-type: none"> <li>• I believe more than 50% of the tax exempt property is by entities other than PSU. Get outside towns to contribute to services they use (housing of ambulance - &amp; areas that Plymouth fire has 1st response to.)</li> </ul>
<ul style="list-style-type: none"> <li>• I feel that the university does not contribute enough dollars/student for the amount of resources that are demanded.</li> </ul>
<ul style="list-style-type: none"> <li>• I spent 11 years working on this issue! The answer is a broad based tax!</li> </ul>
<ul style="list-style-type: none"> <li>• I think that there probably is I just don't know about them.</li> </ul>
<ul style="list-style-type: none"> <li>• I understand that the university makes up a large part of the town but does not pay any taxes. If this is true then shouldn't they pay some sort of service fee for use of town services &amp; facilities?</li> </ul>
<ul style="list-style-type: none"> <li>• I'd like to see PSU ay more for law enforcement &amp; fire safety - But I don't like or agree with PSU "bashing"</li> </ul>
<ul style="list-style-type: none"> <li>• I'm in agreement with many other residents who feel that the college puts a direct burden on services that isn't reimbursed. I'm more concerned, however, with the continuing expansion of the "university" that results in less taxable property.</li> </ul>
<ul style="list-style-type: none"> <li>• I'm new to the area so I'm not sure but I do know if more entities were paying their share of the taxes, then perhaps ours wouldn't have to be so high.</li> </ul>
<ul style="list-style-type: none"> <li>• It is the services offered by the exempt entities that make Plymouth an attractive place to live. This is not the problem.</li> </ul>
<ul style="list-style-type: none"> <li>• No - these entities are paying fees to the town for services</li> <li>• Not enough tax dollars paid by rental owners for amount of students using town facilities &amp; adding to traffic &amp; parking problems not being changed &amp; modified to ease congestion, etc.</li> </ul>

## QUESTION X. Specific Issue Questions

### 10d. Examples offered (continued)

<ul style="list-style-type: none"> <li>• Not PSU alone - churches, Speare, whole village, etc.</li> </ul>
<ul style="list-style-type: none"> <li>• Obvious - PSU. There are a number of 501C(3)s in Plymouth that serve surrounding communities &amp; don't just serve Plymouth residents. This puts a great burden on town without return. Town needs to limit any further purchase of property by tax exempt.</li> </ul>
<ul style="list-style-type: none"> <li>• Paying for police, fire &amp; health related to the college. College needs to accept more students from NH &amp; VT. Years when MA students increase the prognosis for a "Quiet" year decrease.</li> </ul>
<ul style="list-style-type: none"> <li>• People in surrounding towns take advantage of Plymouth's services but pay lower property taxes. Hospitals, schools, business.</li> </ul>
<ul style="list-style-type: none"> <li>• People who rent with large families - if you have children you should be taxed! State owned buildings. Children should have breakfast at home.</li> </ul>
<ul style="list-style-type: none"> <li>• Plymouth is a catchment for the region &amp; unfortunately has to shoulder the financial burden - whole village, churches, schools, and the college.</li> </ul>
<ul style="list-style-type: none"> <li>• Plymouth needs help with supporting police, fire, schools from those who receive services from them.</li> </ul>
<ul style="list-style-type: none"> <li>• Plymouth State College...they give some money, but not enough.</li> </ul>
<ul style="list-style-type: none"> <li>• Plymouth State continues to expand and remove properties from the tax list while contributing minimally for the extra services they require from the town.</li> </ul>
<ul style="list-style-type: none"> <li>• Plymouth State University</li> </ul>
<ul style="list-style-type: none"> <li>• Police - calls@PSU, # of police personal because of the University</li> </ul>
<ul style="list-style-type: none"> <li>• Police &amp; fire dept.</li> </ul>
<ul style="list-style-type: none"> <li>• Police &amp; fire services are much bigger because of PSU than other state towns of our size.</li> </ul>
<ul style="list-style-type: none"> <li>• Police &amp; fire trucks are used by the college, that we pay taxes for. As big as the university is, they should be liable for more contributions to town services.</li> </ul>
<ul style="list-style-type: none"> <li>• Police dept. - local &amp; college</li> </ul>
<ul style="list-style-type: none"> <li>• Police force is overburdened by Plymouth State University - FD to a lesser extent.</li> </ul>
<ul style="list-style-type: none"> <li>• Police overburdened with college kid nonsense when an emergency could occur. Taxes too high for residents, neighborhoods being destroyed by off-campus housing. Devalues our property. So many rules broken by college that enforcement is almost non-existent.</li> </ul>
<ul style="list-style-type: none"> <li>• Police, fire, road use (hello!) Plymouth has become Central NHs area for "takers" to locate. We give it all away &amp; our tax rate confirms it.</li> </ul>
<ul style="list-style-type: none"> <li>• Providing fire protection for the university.</li> </ul>
<ul style="list-style-type: none"> <li>• PSC expansion. Church use of property. Consideration should be given to restricting what property can be taken by tax-exempts - if this can be done legally.</li> </ul>
<ul style="list-style-type: none"> <li>• PSU (23)</li> </ul>
<ul style="list-style-type: none"> <li>• PSU - drain on police &amp; fire services</li> </ul>
<ul style="list-style-type: none"> <li>• PSU - Fire, about 2 -3x what town's population needs. We shouldn't even need 24h7d police. If they need it, let (make) them pay for!</li> </ul>
<ul style="list-style-type: none"> <li>• PSU - off site schools such as Mt Prospect Academy</li> </ul>
<ul style="list-style-type: none"> <li>• PSU - our tax dollars should not be used to subsidize "Socialism"!</li> </ul>
<ul style="list-style-type: none"> <li>• PSU - police protection especially during special events</li> </ul>
<ul style="list-style-type: none"> <li>• PSU &amp; churches should pay their fair share of supporting the town's needs.</li> </ul>
<ul style="list-style-type: none"> <li>• PSU &amp; its students</li> </ul>

## QUESTION X. Specific Issue Questions

### 10d. Examples offered (continued)

<ul style="list-style-type: none"> <li>• PSU does not contribute enough.</li> </ul>
<ul style="list-style-type: none"> <li>• PSU has a disproportionate impact because it brings in young residents for 8-9 months/year.</li> </ul>
<ul style="list-style-type: none"> <li>• PSU has failed to step up to the plate &amp; carry their fair share of the burden.</li> </ul>
<ul style="list-style-type: none"> <li>• PSU has not been a good neighbor to our community. We already demonstrated to them that they cost us at least \$600K/year in fire &amp; police costs &amp; we're still haggling with them over every little bill, even after they signed an agreement w/ the town.</li> </ul>
<ul style="list-style-type: none"> <li>• PSU impact on town when taxable properties are purchased by PSU</li> </ul>
<ul style="list-style-type: none"> <li>• PSU is one example. There are also organizations such as whole village that demand services, but do not pay taxes. There is also the issue of Plymouth being the "hub" for the surrounding communities, which has its benefits, but has an effect on services.</li> </ul>
<ul style="list-style-type: none"> <li>• PSU needs to contribute a fair share to lessen tax burden on citizens of Plymouth.</li> </ul>
<ul style="list-style-type: none"> <li>• PSU needs to pay the same tax rate as everyone else.</li> </ul>
<ul style="list-style-type: none"> <li>• PSU needs to pay their fair share.</li> </ul>
<ul style="list-style-type: none"> <li>• PSU never has and apparently, has no intention of ever paying their fair share to off set the cost incurred by us allowing them to stay in our town.</li> </ul>
<ul style="list-style-type: none"> <li>• PSU noise complaints in off campus housing, fires, maintenance of sidewalks, streets (Highland St area etc.) water, sewer</li> </ul>
<ul style="list-style-type: none"> <li>• PSU obviously</li> </ul>
<ul style="list-style-type: none"> <li>• PSU should pay fair portion</li> </ul>
<ul style="list-style-type: none"> <li>• PSU should pay its share as in HB 610</li> </ul>
<ul style="list-style-type: none"> <li>• PSU should pay more toward services.</li> </ul>
<ul style="list-style-type: none"> <li>• PSU students</li> </ul>
<ul style="list-style-type: none"> <li>• PSU surrounding towns, &amp; non-profit service agencies</li> </ul>
<ul style="list-style-type: none"> <li>• PSU taking taxable property. (I hope the Taylor Home does not build in Plymouth. In Laconia the Taylor Home is considered a charitable entity.)</li> </ul>
<ul style="list-style-type: none"> <li>• PSU use of water &amp; sewer. PSU use of small town roads i.e. Langdon St. Put speed limit signs on Landon St &amp; paint crossing areas for all intersecting streets.</li> </ul>
<ul style="list-style-type: none"> <li>• PSU whole village complex</li> </ul>
<ul style="list-style-type: none"> <li>• PSU, 11 churches, welfare agencies</li> </ul>
<ul style="list-style-type: none"> <li>• PSU, but on the flipside it's an asset to the town.</li> </ul>
<ul style="list-style-type: none"> <li>• PSU, churches, shelters We can't change PSU, but need to not be so welcoming to groups who want to put their tax free program in Plymouth other communities should be used. Groups who use tax free programs or facilities should be taxed (i.e. church members)</li> </ul>
<ul style="list-style-type: none"> <li>• PSU, churches, whole village &amp; its related organizations, Speare Hospital</li> </ul>
<ul style="list-style-type: none"> <li>• PSU, current use</li> </ul>
<ul style="list-style-type: none"> <li>• PSU, Speare Medical Associates?</li> </ul>
<ul style="list-style-type: none"> <li>• PSU, the eleven churches (+/-)</li> </ul>
<ul style="list-style-type: none"> <li>• PSU, Whole Village Family Resource Center</li> </ul>
<ul style="list-style-type: none"> <li>• PSU/Police requirements. Tax-exempt services used by surrounding communities - Plymouth is the hub of local services for other towns.</li> </ul>

## QUESTION X. Specific Issue Questions

### 10d. Examples offered (continued)

<ul style="list-style-type: none"> <li>• PSU=yes, Res- no It's reasonable for this type of area to have hospital, schools, &amp; community service offices located here; but it does seem that PSU demands more services than others compared to their contribution to the quality of life in the community.</li> </ul>
<ul style="list-style-type: none"> <li>• Regional High School, PSU</li> </ul>
<ul style="list-style-type: none"> <li>• Religious entities owning additional properties. Tax exemptions should apply to one building.</li> </ul>
<ul style="list-style-type: none"> <li>• Religious organizations. University.</li> <li>• Sounds like a pretty loaded question doesn't it? &amp; not hard to guess the agenda behind it! Subtle!</li> </ul>
<ul style="list-style-type: none"> <li>• State land benefits from road maintenance, fire services, police, etc. Too many churches for a town of our population - they also benefit from services.</li> </ul>
<ul style="list-style-type: none"> <li>• Students of PSU</li> </ul>
<ul style="list-style-type: none"> <li>• Tax exempt elderly housing shelters - off campus housing making our fire &amp; police force larger than it needs to be for a small town.</li> </ul>
<ul style="list-style-type: none"> <li>• The college &amp; surrounding towns</li> </ul>
<ul style="list-style-type: none"> <li>• The college (university) uses many public services provided by local government, yet it doesn't pay the cost of them. The town government needs to continue its efforts for re-enforcement of past, present, and future state of NH (obliged) non-payments.</li> </ul>
<ul style="list-style-type: none"> <li>• The College is hugely demanding on town services.</li> </ul>
<ul style="list-style-type: none"> <li>• The college needs to contribute more money to the town or allow Plymouth residents to attend for free!</li> </ul>
<ul style="list-style-type: none"> <li>• The college obviously is our major problem &amp; major asset too. It's a double-edged sword so to speak.</li> </ul>
<ul style="list-style-type: none"> <li>• The college should pay their apportioned amount towards town services (e.g. - fire, police, etc. minus the amount allotted towards education) Not a flat sum, granted they are a large employer, but the property value vs. taxes is disproportionate.</li> </ul>
<ul style="list-style-type: none"> <li>• The reason we choose to live in Plymouth is because of the good public schools, the hospital, and the university. Yes, all of these demand services, but they make the community vibrant.</li> </ul>
<ul style="list-style-type: none"> <li>• The schools &amp; town are working to resolve the added demands on town services - it is the word "excessive" that I object to.</li> </ul>
<ul style="list-style-type: none"> <li>• The state doesn't pay its share of PSU. Heavy burden on town - higher taxes result</li> </ul>
<ul style="list-style-type: none"> <li>• The taxpayers of Plymouth are shrinking in size to pay for PSU &amp; different religious buildings. Seniors are being driven from their homes. Some towns have help for them but not the town we love!</li> </ul>
<ul style="list-style-type: none"> <li>• The town should not have to use local tax dollars to police university student misbehavior. That is the responsibility of the state.</li> </ul>
<ul style="list-style-type: none"> <li>• The University</li> </ul>
<ul style="list-style-type: none"> <li>• The university tax-free including summer camp at Loon Lake.</li> </ul>
<ul style="list-style-type: none"> <li>• The university!!! Need I say anymore?</li> </ul>
<ul style="list-style-type: none"> <li>• The university, they do not pay their fair share. We have too many tax-exempt organizations in town. It's a drain on the town &amp; taxpayers.</li> </ul>

## QUESTION X. Specific Issue Questions

### 10d. Examples offered (continued)

<ul style="list-style-type: none"> <li>• There are way too many churches, &amp; the college continues to expand. If they want to go beyond the "state" status, taxes should be paid. It should come from the college, not the state, because that would still be our tax dollars.</li> </ul>
<ul style="list-style-type: none"> <li>• This is a tough one. Plymouth is the perfect location for those facilities (medical, religious, social services, etc.) Costs should be spread out over the areas served. University related costs should be carried by the state much more than they are now.</li> </ul>
<ul style="list-style-type: none"> <li>• This probably pertains to the college. PSU offers much to the community. Emphasis needs to be on what else can PSU do to help citizens other than just paying more \$ for services.</li> <li>• This town is a magnet for exempt properties. As it grows a burden is put on your emergency services (i.e. police, fire and EMS)</li> </ul>
<ul style="list-style-type: none"> <li>• Too many churches</li> </ul>
<ul style="list-style-type: none"> <li>• Too much time spent by police to maintain civil obedience of College students. There needs to be more demand by college execs. To keep students under control, or send them packing.</li> </ul>
<ul style="list-style-type: none"> <li>• Town churches, College housing owned by someone else if they're out of town. The college has to beginning to pay their share. Give Plymouth a break!</li> </ul>
<ul style="list-style-type: none"> <li>• Town ought to be able to bill PSU for services - their voluntary donations don't measure up to the cost e.g. only reason for FD ladder truck is existence of PSU tall buildings.</li> </ul>
<ul style="list-style-type: none"> <li>• Town police spend much time patrolling off campus housing. Five men must be called often to off campus housing. Roads in neighborhoods are affected by heavy construction on college grounds. College students generate a lot of litter in our neighborhoods.</li> </ul>
<ul style="list-style-type: none"> <li>• Town services to Plymouth State University.</li> </ul>
<ul style="list-style-type: none"> <li>• University (3)+A23</li> </ul>
<ul style="list-style-type: none"> <li>• University &amp; church owned buildings.</li> </ul>
<ul style="list-style-type: none"> <li>• University &amp; hospital is obtaining more &amp; more properties tax-free any services from them are going up dollar wise to residents.</li> </ul>
<ul style="list-style-type: none"> <li>• University people - example - their kids go to school they pay no kind of tax</li> </ul>
<ul style="list-style-type: none"> <li>• University shouldn't have to enlarge law enforcement to handle student problems.</li> </ul>
<ul style="list-style-type: none"> <li>• University students</li> </ul>
<ul style="list-style-type: none"> <li>• Use of town fire, police, court system &amp; town roads by college. Real estate (off-campus) used for student housing further aggravates the situation. Their refusal to pay fair share is arrogant beyond belief &amp; should be illegal.</li> </ul>
<ul style="list-style-type: none"> <li>• USNH doesn't pay its share of environmental impact &amp; share its resources enough. Big box store incentives to guild here should not include tax breaks.</li> </ul>
<ul style="list-style-type: none"> <li>• Way to many college building untaxed too many churches &amp; buildings belonging to them. Surrounding towns getting all the benefits with no tax burden to them.</li> </ul>
<ul style="list-style-type: none"> <li>• We are the hub of the area - it seems all non-profit agencies are located here - takes taxes #'s but also brings all traffic from surrounding towns here - which puts more wear &amp; tear on our roads &amp; services. We need to control these agencies</li> </ul>
<ul style="list-style-type: none"> <li>• We do not receive the appropriate reimbursement from the legislature for PSU.</li> </ul>
<ul style="list-style-type: none"> <li>• What selectmen worked out with college seems to be recording to those knowledgeable, was less than adequate.</li> </ul>